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BAI Watch 'n Learn DVD Series

BANK COURSE LISTING

Course Code	Course Title
1320	Bank Secrecy Act: Because It Matters
5080	Bank Secrecy Act: Comprehensive Compliance Training
1306	Bank Secrecy Act: Money Laundering Prevention
1308	Banking: Getting Started
2031	Basic Telephone Skills
1285	Call Centers: Putting Your Best Voice Forward
1314	Check 21: Understanding the Act
1298	Check Fraud: Con Artists at Work
1277	Community Reinvestment Act: An Introduction
1313	Consumer Credit Protection Laws
1246	CTR: How to Complete
1324	Embezzlement: The Inside Story
1281	Fair Debt Collection Practices Act: An Introduction
1315	Fair Lending: Personal Bias Aside
1282	FDIC: Rules for Today
2029	Five Forbidden Phrases
5026	Holdup II: Play this One For Safety
1287	Identity Theft: Reducing Risk with New Accounts
1299	IRAs: Building Your Knowledge
1257	Money Laundering Awareness
1041	Mortgage Loan Compliance
1318	Opening Deposit Accounts: Reducing Risk
1319	Opening Deposit Accounts: Explaining Rules and Procedures
1297	Privacy: Protect Your Institution
1312	Reg CC: Funds Availability Simplified
1267	Reg E Made Easy: The Electronic Funds Transfer Act
1262	Reg Z: Truth In Lending Act
1296	SAR: Be on Guard
1307	Security: Focus on Fraud
1261	Security: Protecting Your Financial Institution
1322	Selling: The Art of Friendly Persuasion
1256	Service! Solutions! Satisfaction!

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Course Code	Course Title
1293	Sexual Harassment: Crossing the Line
1294	Sexual Harassment: Take Action
1291	Teller Service: Handling Difficult Customers
1289	Teller Service: Making a Good First Impression
1310	Tellers: Compliance Training Basics
1288	Tellers: Cross-Selling Simplified
1316	Tellers: Exceptional Service In Action
1283	Tellers: Public Relations Experts
2039	The Service Mentality
5065	TISA: Meeting Customer Needs
1286	OFAC: Don't Do Business with Your Enemies
1305	USA PATRIOT Act: The Financial Frontlines
1259	Workplace Violence: Employee Protection